



TEMPUR CANADA POLICY

PILLOW, LIFESTYLE AND SUPPORT PRODUCT WARRANTY

TEMPUR Canada guarantees that your Tempur-Pedic Swedish Pillow™ or any other Lifestyle and Support Product will be replaced or repaired, freight included, at our option, should it be deemed defective because of faulty workmanship or structural defects during specified warranty periods below, excluding the specific limitations contained herein.

It is understood that this limited warranty does not include a normal increase in softness of the TEMPUR® pressure-relieving material or a decrease in the slow recovery feature — aspects of which do not affect the pressure-relieving qualities of the Tempur-Pedic® product. It does cover any deterioration in the cell-structure of the material that causes the product to not return to its original shape. It also covers any physical flaw in the product that causes the material to split or crack despite normal usage and proper handling. Any removable covers are warranted for two (2) years against faults in material or workmanship.

All warranties contained herein shall not apply if the product or cover has been physically damaged, burned, cut, torn, is abnormally soiled or unsanitary. This warranty is valid only with the original receipt. TEMPUR Canada will cover all associated costs to replace the defective product to the original dealer. Any additional transportation costs are the responsibility of the purchaser. If you have any questions or concerns, contact the Authorized TEMPUR Canada Retailer where the product was purchased. This limited warranty gives you specific legal rights.

The removable terry-velour pillow covers are warranted for two (2) years against faults in material or workmanship. All warranties contained herein shall not apply if the Tempur-Pedic Swedish Pillow, Lifestyle or Support product has been physically abused, damaged, burned, cut or torn. This warranty is valid only to the original purchaser of the product "as is" and "with all faults". TEMPUR Canada will cover all associated costs to replace the defective cover to the original dealer. Any additional transportation costs are the responsibility of the purchaser. Please see the list below for the exact length of the warranty applicable to your Tempur-Pedic® product:

All Tempur-Pedic Swedish Pillows	3 years
All Tempur-Pedic Lifestyle and Support Products	3 years
All Removable Terry-Velour Covers	2 years
Comfort-Step Slippers™	2 years
Eye Mask	1 year

PLEASE RETAIN THIS WARRANTY, ALONG WITH YOUR ORIGINAL PURCHASE RECEIPT FOR YOUR TEMPUR-PEDIC WARRANTY TO REMAIN VALID.

THIS WARRANTY IS VALID FOR CONSUMER, NOT COMMERCIAL USE.

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