



20-YEAR LIMITED MATTRESS WARRANTY

Congratulations: We are excited to welcome you as a new TEMPUR-Pedic® owner. We know you will enjoy the TEMPUR-Pedic® experience tonight and every night for years to come, and we are confident that you will encounter the most comfortable and restful night of sleep you have had in years. TEMPUR-Canada strongly believes in the quality and workmanship of our products, and that includes repairing or replacing any product that does not meet our high standards. In the event that a replacement mattress is required, Tempur-Canada will replace with like product or the equivalent if the original model is no longer available. Please take a few minutes to read over the warranty guidelines below.

Important Notes: In order for your warranty to be valid you must:

- 1) Be the original consumer purchaser, and have purchased through an authorized retail location in Canada
- 2) Provide a copy of the original store receipt. Please note that credit card receipts are not considered a valid proof of purchase
- 3) Have a copy of your original warranty.

TEMPUR Canada will cover all associated costs to replace the defective product to the original dealer. Any additional transportation costs are the responsibility of the purchaser.

Length of Warranty: Your warranty protects you from the day you purchase your new mattress. In the event that we repair or replace your mattress, the warranty will not be renewed or extended, but will continue from the original date of purchase.

Year 1 through 10 – Full Coverage

During the first ten (10) years of this warranty, TEMPUR Canada guarantees that your TEMPUR-Pedic Swedish Mattress™ will be replaced or repaired as per warranty claim process.

Year 11 through 20 – Pro-rated coverage

During years 11 through 20 of this warranty, TEMPUR Canada will, based on our required criteria & claim process, either repair the mattress at a handling cost to you, or replace the mattress at a prorated charge to you. If TEMPUR Canada replaces the mattress, the prorated replacement charge will depend on when the mattress is replaced.

- If the mattress is replaced in the eleventh year, the prorated charge will be fifty (50) percent of the original purchase price.
- If the mattress is replaced after the eleventh year, but before this warranty expires, the prorated charge will increase by five (5) percent for each subsequent year of the prorated period (i.e., 55% of the original purchase if replaced during year twelve; 60% of the original purchase price if replaced during year thirteen, etc.)

Certain TEMPUR models are equipped with a removable/washable cover. These covers have a warranty of two (2) years against faults in material or workmanship.

<p>The Tempur Warranty Covers only the following items during normal wear:</p> <ul style="list-style-type: none"> • Body Impression that measures $\frac{3}{4}$" (1.9 cm) or greater, this only applies if the mattress has been continuously supported by a matching foundation and is used with an appropriate frame and centre support (See photos of acceptable frames/bases for more details) • Pilling under the inner lining • Shifting • Delaminating • Foam Collapsed/No more Density • Stitching on the cover • Cracking of the TEMPUR® material 	<p>The Tempur Warranty does NOT cover items such as:</p> <ul style="list-style-type: none"> • A normal increase in the softness of the TEMPUR® pressure-relieving material or a decrease in the slow recovery feature – aspects which do not affect the pressure-relieving qualities of the mattress • Body Impressions that measure less than $\frac{3}{4}$" (1.9 cm) • Fabric stains, soiling, burns, cuts, or tears that are not evident at the time of delivery • Transportation and inspection costs issued by the authorized dealer • Mould or mildew • Damage to the mattress or cover due to physical abuse • Torn positioning handles • Pilling above the inner lining • Temporary manufacturing smell • Comfort preference
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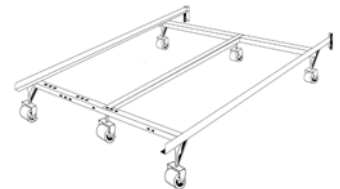
Examples of Acceptable Frames and Bases for Tempur Mattresses



Tempur Approved Foundation



Metal Frames with adequate centre support for Queen & King Mattresses to be paired with a TEMPUR approved foundation



Tempur Approved Adjustable Base (not suitable for profiles larger than 10")



Slat bases – no more than 2" (5.08 cm) between slats



Platform bases – provide solid flat surface

DO'S and DON'Ts of Caring for your TEMPUR Mattress

DO	DON'T
<ul style="list-style-type: none"> • DO use an acceptable frame/base as illustrated above • DO allow your new sleep set to “air” upon removal from its plastic packaging as there will likely be a temporary manufacturing smell present • DO allow your body time to adjust to the unique feeling of your new Tempur-Pedic mattress • DO keep your bedding clean • DO use a TEMPUR Canada Approved Mattress protector, which further protects your investment • DO replace the foundation upon purchase of your new mattress to provide proper support • DO allow the mattress time to acclimatize to room temperature before moving • DO follow the 'Use and Care' instructions for cleaning a removable/washable cover • DO be sure to keep your original sales receipt and this warranty. Failing to do so will void your warranty. 	<ul style="list-style-type: none"> • DON'T use dry cleaning fluid of any type on your mattress. This includes products such as Febreze • DON'T flip the mattress • DON'T place your Tempur mattress in constant direct sunlight • DON'T use the positioning handles to carry the mattress. • DON'T use electric blankets, heating pads, or hot water bottles • DON'T allow your mattress to get wet. The moisture will affect the integrity of the TEMPUR-Pedic® pressure-relieving material • DON'T pair a TEMPUR mattress with a Waterbed frame, or a Murphy frame • DON'T store upright

In the event that a warranty issue arises, please contact the original dealer of purchase to facilitate a claim.

PLEASE RETAIN THIS WARRANTY, ALONG WITH YOUR ORIGINAL PURCHASE RECEIPT FOR YOUR TEMPUR-PEDIC WARRANTY TO REMAIN VALID.

THIS WARRANTY IS NOT VALID FOR COMMERCIAL USE.